Index to Volume 15, 2002

Author Index

Agho A 27

Bickley L 141
Bolaños-Carmona V 116
Broughton S 173

Caffrey A 223
Cheng M Y 1
Codde J P 46
Conway A 106

Freeman T 126

Glover S H 27
Gould D 1
Gutiérrez-Cuadra P 116

Hamlin R G 245

Laing A 165
Lee A H 46
Lee K 234
Leese B 40

Maylor U 93
Mintzberg H 193
Mouza A-M 186

Newman K 93
Ng A S K 46

Ocaña-Riola R 116

Paré G 71
Peck E 55
Prados-Torres A 116

Rivers P A 27
Roberts D Y 147
Rohrer J E 141

Shaw J 211

Thorne M L 14
Todd M 223

Wan T T H 234
Weech-Maldonado R 264
Wigg S 55
Willcocks S 106

Xiao J 46
Xu K T 141

Yuen P P 1

Index to Volume 15, 2002

Subject Index

AMBULATORY CARE GROUPS: variation in utilization of health services by primary care patients 116

ANXIETY REDUCTION: interventions to maximize capacity to consent of women with learning disabilities preparing for a cervical smear test 173

BED REQUIREMENTS: and hospital admissions: estimation for 2011—the case for Greece 186

BOOKS REVIEWED:
Appleby J & Harrison A, eds. Health care UK Spring 2001: the King's Fund review of health policy 209
Baker M & Kirk S, eds. Research and development for the NHS: evidence, evaluation and effectiveness, 3e 274
Bennett P & Calman K, eds. Risk communication and public health 69
Chambers R *et al.* Mental health matters in primary care 139
de Luc K. Developing care pathways: the handbook 68
de Luc K. Developing care pathways: the toolbook 68
Fisher A & Gormally L, eds. Healthcare allocation: an ethical framework for public policy 138
Kerrison S & Macfarlane A, eds. Official health statistics: an unofficial guide 67
Mullen P & Spurgeon P. Priority setting and the public 208
National Prescribing Centre. Implementing NICE guidelines: a practical handbook for professionals 274
Weston A *et al.* Clinical effectiveness and clinical governance for midwives 207

CASE MANAGEMENT: reconceptualizing in theory and practice: a frontline perspective 147

CERVICAL SMEAR TEST: interventions to maximize capacity to consent and reduce anxiety of women with learning disabilities 173

CLINICAL INFORMATION SYSTEMS: implementing: a multiple-case study within a US hospital 71

COMMUNITY LEARNING DISABILITY TEAMS: need for objective methods of prioritization and discharge planning 223

CONSENT: interventions to maximize capacity and reduce anxiety of women with learning disabilities preparing for a cervical smear test 173

DELPHI METHOD OF PRIORITY SETTING: rationing hospital services in Hong Kong 1

DIAGNOSIS-RELATED GROUPS (DRGS): public versus private hospital maternity length of stay: gamma mixture modelling approach 46

DISCHARGE PLANNING: community learning disability teams: need for objective methods of prioritization 223

DOCTORS: colonizing the new world of NHS management: shifting power of professionals 14
heart disease visit duration by elderly patients: productivity versus quality 141

FINANCIAL PERFORMANCE: and mergers, strategic relatedness: the case of the health maintenance organization industry in the United States 264

GAMMA MIXTURE MODELLING APPROACH: public versus private hospital maternity length of stay 46

HEALTH AUTHORITIES: impact of the introduction of Primary Care Groups and Trusts 40

HEALTH CARE: managing care and cure — up and down, in and out 193
systems meeting patient expectations: healthcare professionals and service re-engineering 165
using performance indicators to improve quality in the public sector 126

HEALTH MAINTENANCE ORGANIZATIONS:
emerging factors shaping the future of Veterans' Health Administration: a strategic analysis 27
implementing clinical information systems: a multiple-case study within a US hospital 71
strategic relatedness in mergers and financial performance: the case of the HMO industry in the United States 264

HEALTH SERVICES: variation utilization by primary care patients 116

HEART DISEASE: duration of visits by elderly patients: productivity versus quality 141

HOSPITALS: admissions and bed requirements: estimation for 2011 — the case for Greece 186
public versus private for maternity length of stay: a gamma mixture modelling approach 46
structural clinical integration effects on efficiency and patient outcome 234
study and comparative analysis of managerial and leadership effectiveness in the NHS: empirical factor analytic study with an NHS Trust hospital 245
tracking the merger: the human experience 211

INFORMATION TECHNOLOGY: implementing clinical information systems: a multiple-case study within a US hospital 71

LEADERSHIP EFFECTIVENESS: study and comparative analysis with managerial effectiveness in the NHS: empirical factor analytic study with an NHS Trust hospital 245

LEARNING DISABILITIES:
community teams: need for objective methods of prioritization and discharge planning 223
interventions to maximize capacity to consent and reduce anxiety of women preparing for a cervical smear test 173

LONDON MANAGER'S SURVEY: policies, priorities, opportunities and barriers in mental health services 55

MANAGERIAL EFFECTIVENESS: study and comparative analysis with leadership effectiveness in the NHS: empirical factor analytic study with an NHS Trust hospital 245

MANAGING: care and cure — up and down, in and out 193

MATERNITY LENGTH OF STAY: public versus private hospitals: a gamma mixture modelling approach 46

MENTAL HEALTH SERVICES: community learning disability teams: need for objective methods of prioritization and discharge planning 223
interventions to maximize capacity to consent and reduce anxiety of women with learning disabilities preparing for a cervical smear test 173
policies, priorities, opportunities and barriers: five years of the London manager's survey 55

MERGERS: and financial performance, strategic relatedness: the case of the health maintenance organization industry in the United States 264
tracking: the human experience 211

NHS: Primary Care Groups in the new NHS: managing the 'seamless service' 106
study and comparative analysis of managerial and leadership effectiveness: empirical factor analytic study with an NHS Trust hospital 245
using performance indicators to improve health care quality in the public sector 126

NHS MANAGEMENT: colonizing the new world: shifting power of professionals 14

NHS PLAN: nurse satisfaction, commitment and retention strategies 93

NURSES: NHS Plan: nurse satisfaction, commitment and retention strategies 93

OBSTETRIC DIAGNOSIS-RELATED GROUPS (DRGS): public versus private hospital maternity length of stay: gamma mixture modelling approach 46

ORGANIZATIONAL CULTURE: tracking the merger of hospitals: the human experience 211

PATIENTS: hospital structural clinical integration effects on efficiency and outcomes 234
meeting expectations: healthcare professionals and service re-engineering 165

PERFORMANCE INDICATORS: using to improve health care quality in the public sector 126

PHYSICIANS *see* doctors

PRIMARY CARE: variations in health services utilization by patients 116

PRIMARY CARE GROUPS: in the new NHS: managing the 'seamless service' 106
and Trusts: impact on health authorities of introduction of 40

PRIORITY SETTING: by clinicians using the Delphi method: rationing hospital services in Hong Kong 1

PROFESSIONAL POWER: colonizing the new world of NHS management 14

RATIONING: hospital services in Hong Kong: priority setting by clinicians using the Delphi method 1

RE-ENGINEERING: emerging factors shaping the future of the Veterans' Health Administration: a strategic analysis 27
healthcare service: meeting patient expectations 165

REFERRALS: community learning disability teams: need for objective methods of prioritization 223

STRATEGIC RELATEDNESS: mergers and financial performance: the case of the health maintenance organization industry in the United States 264

STRUCTURAL CLINICAL INTEGRATION: hospitals: effects on efficiency and patient outcome 234

TRANSFORMATIONAL LEADERSHIP MODEL: study and comparative analysis of managerial and leadership effectiveness in the NHS: empirical factor analytic study with an NHS Trust hospital 245

VETERANS' HEALTH ADMINISTRATION: emerging factors shaping the future: a strategic analysis 27

VISIT DURATION: by elderly patients with heart disease: productivity versus quality 141